



4 Pillars Management

Residential | Commercial | Civil

Company Profile

Residential

Build | Property Inspections | Construction Inspections | Scott Schedule

Commercial | Civil

Management | Site Superintendent

TABLE OF CONTENTS

Who We Are

Our Values

Our Process

Leadership

Our Capabilities

Shop



Who We Are

The team is driven by a collective dedication to integrity, innovation, customer focus, teamwork, and accountability. They operate with trust and honesty, prioritising the best outcomes for clients and each other. Their work involves creative problem-solving to provide innovative, tailored solutions. Collaboration is key, valuing every team member's input and leveraging collective expertise to surpass expectations. They take accountability seriously, celebrating successes and learning from failures to ensure reliable results for clients.

Our Leadership keeps us inspired, steering the ship with a sharp eye on innovation and a steady hand on integrity.

Our Customer Champion lives and breathes customer focus, turning feedback into action and ensuring every client feels heard.

Our Team Connector is the heartbeat of our teamwork, bridging ideas and people to keep us moving as one.

Our Results Driver embodies accountability, making sure we hit our goals with precision and learn from every step along the way.

Our Creative Spark brings innovation to life, dreaming up bold ideas and turning them into reality with flair.

Together, we're a team that's all about building something meaningful—for our clients, our community, and ourselves.

Our Values

Integrity: Integrity is the foundation of the business, emphasising honesty, promise-keeping, and consistent ethical behaviour. It builds trust, loyalty, and credibility with customers, setting the business apart by fostering a culture of ethical decision-making that ensures long-term respect and resilience.

Innovation: Innovation propels the business forward through experimentation and adaptation. It involves creating better solutions, embracing change, and staying ahead with cutting-edge products and processes. This keeps the business dynamic, relevant, and prepared for future challenges.

Customer Focus: Customer focus prioritises the needs of clients, aiming to deeply understand and address their challenges with tailored solutions. This builds strong relationships, exceeds expectations, and turns customers into loyal advocates by ensuring they feel valued and heard.

Teamwork: Teamwork drives success by fostering collaboration over competition, uniting diverse perspectives to achieve shared goals. It creates a supportive environment where the team's collective strengths lead to greater outcomes and a sense of belonging.

Accountability: Accountability ensures reliability by owning actions, celebrating successes, and learning from mistakes. It builds trust within the team and with customers, establishing a culture of responsibility and growth where commitments are consistently met.

Our Process

- 1. We Define Your Needs:** Our first step is to take the time to truly understand you and your unique requirements. We listen carefully to your goals, challenges, and preferences, ensuring we grasp the full scope of what you need. This thoughtful process allows us to tailor our approach, putting your satisfaction at the forefront from the very beginning.



- 2. We Identify the Best Solution and Work with You to Refine It:** Once we have a clear picture of your needs, we dedicate ourselves to finding the most effective solution for you. We explore all possibilities and collaborate closely with you, valuing your input every step of the way. Together, we refine the plan to ensure it feels right for you.



- 3. We Deliver to Minimise the Impact on**



You: When the work is complete, we present you with the results, crafted with your satisfaction in mind. We ensure the outcome reflects the discussions and refinements we made together, delivering a solution that meets or exceeds your expectations. This step is all about handing over a service you can be proud of, with your approval as

our priority.

- 4. We Follow Up with You:** Our commitment to you doesn't end with delivery. We reach out afterward to check in, ensuring you're happy with the results and addressing any questions or concerns you might have. This follow-up reflects our dedication to your long-term satisfaction, offering support and reassurance that we're here for you even after the job is done.



Leadership

Managing Director



Bobby Yazdani is a seasoned Civil Engineer with over 15 years of experience in state government, where he has honed exceptional skills in program and project management. His career showcases a proven track record of leading multidisciplinary teams to deliver complex infrastructure projects, on time and within

budget, often under intense political and public scrutiny. Known for his innovative leadership, Bobby excels at developing governance frameworks, driving operational efficiencies, and fostering transparency, as evidenced by his strategic oversight of large-scale projects, stakeholder negotiations, and resource optimisation initiatives. His extensive experience spans senior project management and contract administration and complemented by a Master's in Business Administration (Finance), a Diploma in Project Management, and a Bachelor's in Civil Engineering, making him a highly capable and resourceful professional adept at aligning technical execution with clients objectives.

Our Capabilities

Residential Building

We specialise in delivering high-quality residential construction services, designing and building homes that meet the unique needs and preferences of our clients. From concept to completion, our team manages every aspect of the construction process, including site preparation, foundation work, framing, and finishing. We prioritise durability, energy efficiency, and aesthetic appeal, ensuring that each project adheres to local building codes and exceeds client expectations. Whether constructing custom homes, multi-family residences, or affordable housing solutions, we bring precision, craftsmanship, and innovation to every build.

Construction Management

Our construction management services provide expert oversight and coordination for projects of all sizes, ensuring seamless execution from start to finish. We act as your trusted partner, managing contractors, suppliers, and timelines while maintaining strict control over quality, safety, and budget. Our hands-on approach includes detailed planning, progress monitoring, and conflict resolution, allowing us to deliver projects that meet design specifications and client expectations. With a commitment to excellence and efficiency, we bring clarity and accountability to the construction process, minimising risks and maximising outcomes.

Property Inspections

We provide comprehensive property inspection services to evaluate the condition, safety, and compliance of residential and commercial buildings. Our certified inspectors conduct thorough assessments, identifying structural issues, code violations, and potential maintenance concerns. We deliver detailed reports with

actionable recommendations, empowering property owners, buyers, and investors to make informed decisions. Our meticulous approach ensures transparency and peace of mind across a range of specialised inspection services, including:

Pre-Purchase Inspections: We offer detailed pre-purchase inspections to assist buyers in understanding the true condition of a property before committing to a transaction. Our inspectors examine critical components—such as the foundation, roofing, plumbing, electrical systems, and HVAC—identifying defects, safety hazards, or areas requiring immediate repair. This service provides clients with a clear picture of potential costs and risks, enabling confident negotiations and informed investment decisions.

Dilapidation Reporting: Our dilapidation reporting services document the existing condition of structures and surrounding areas prior to nearby construction or development activities. We conduct thorough surveys, capturing photographic evidence and detailed notes on cracks, wear, or pre-existing damage. These reports protect property owners and contractors by establishing a baseline for liability, helping to resolve disputes and ensure accountability during or after construction projects.

Practical Completion Inspections: We perform practical completion inspections to verify that a construction project has been finished to the agreed standards and specifications. Our team assesses workmanship, materials, and compliance with building codes, identifying any outstanding defects or incomplete elements before handover. This service ensures that clients receive a fully functional, high-quality property, while providing contractors with clear feedback to finalise the project successfully.

Construction Stage Inspections: Our construction stage inspections monitor progress and quality at key milestones during the building process, such as foundation laying, framing, and pre-final fit-out. We evaluate structural integrity, adherence to plans, and compliance with regulations, addressing issues early to prevent costly rework. These inspections provide peace of mind for property owners and developers, ensuring that each phase meets industry standards and project requirements.

Project Management

Our project management services streamline the planning, execution, and completion of construction and renovation projects. We oversee every phase—scheduling, budgeting, resource allocation, and coordination of subcontractors—ensuring timely delivery and adherence to specifications. With a proactive approach to risk management and problem-solving, we mitigate delays and cost overruns while maintaining open communication with clients. Our expertise allows us to manage complex projects efficiently, delivering results that align with your goals, timeline, and budget.



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Details

4 PILLARS MANAGEMENT IS PART OF THE 3Y1A P/L GROUP OF BUSINESSES

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